

Providing Education, Counseling and Support Services to Individuals and Families

INSTRUCTIONS TO DOWNLOAD ZOOM TO YOUR DEVICE

Complete this before your session with ABC

Using a Computer: - takes less than 2 minutes

Go to **ZOOM.US** Make sure it is <u>http://zoom.us</u> and not a fake one claiming to be ZOOM

DO NOT SIGN UP OR SIGN IN !!!!!!!

Go to the BLACK banner on the top of the website and click on RESOURCES,

then click from the dropdown - DOWNLOAD ZOOM CLIENT

then click DOWNLOAD where it says ZOOM CLIENT FOR MEETINGS

the prompt will go to the bottom of your screen and you must double click or say okay to download

if it asks to make changes to your computer, it is safe to say YES and you will see it download

ONCE YOU HAVE DOWNLOADED, you are done. Now wait for ABC to send you an email to invite you to your sessions and click the link to JOIN moments before the start time indicated in the email.

Make sure your audio and video are turned on. This is a requirement for participation.

Using a Phone or Tablet

Go to the App Store/Google Play for your device (iPhone or Android)

Download ZOOM - Looks like this

THERE IS NO NEED TO CREATE AN ACCOUNT, ---- just download the app

ONCE YOU HAVE DOWNLOADED, you are done. Now wait for ABC to send you an email to invite you to your sessions and click the link moments before the start time indicated in the email.

IF YOU CAN'T or DON'T WANT TO DOWNLOAD ANYTHING

Write down your Meeting ID # written under the blue highlighted string of letters in your confirmation email then....

GO TO www.zoom.us/join on your computer/phone/table web browser

Enter that string of 11 numbers into the box asking for Meeting ID

Click JOIN